

# Housing Support Services

## Local information and details for the Lismore



### HOUSING SUPPORT SERVICES

#### Connecting Home

Works with people who are homeless, or at risk of homelessness, to achieve long-term housing goals. This might be through supporting people to reconnect with their families or by helping people to find secure accommodation options. It also provides crisis response through emergency short-term accommodation.

**Social Futures 16 Keen Street Lismore**  
1800 048 310 02 6620 1800  
firstresponse@connectinghome.com.au

#### Housing & Accommodation Support Initiative (HASI)

Provides people with mental health problems with access to stable housing linked to clinical and psychosocial rehabilitation services.

**OTCP & New horizons info@otcp.com.au**  
02 6621 5736 02 6622 0309

#### Housing NSW

offers Private Rental Assistance services to help people to access and maintain a tenancy in the private rental market. Assistance includes: Private Rental Brokerage Service, Tenancy Facilitation, Tenancy Guarantee, Bond Loan, and Private Rental Subsidies.

**Housing NSW Level 4, 29 Molesworth Street**  
02 6623 2424 1800 422 322

#### Link2home Homelessness Helpline

Link2home is a state-wide telephone service for inquiries about homelessness in NSW and provides information, assessments and referrals to homelessness support and accommodation services. It operates 24 hours a day, 7 days a week, every day of the year.

**Housing NSW 1800 152 152**

#### North Coast Community Housing Company

Offers long-term social and affordable housing for people with special needs and residents with low and moderate incomes. NCCH provides emergency housing, social housing, Affordable Housing, and also delivers a Housing Partnerships program.

**107 Molesworth Street Lismore**  
02 6627 5300 info@ncchc.org.au

#### OnTrack Community Housing

Offers subsidised rental social housing for people with special needs and residents with low and moderate incomes. Call the number listed here for more information.

**115 Dawson St and 48 Uralba St Lismore**  
0266215736 info@otcp.com.au

#### Helping Hands Indigenous Housing Support

A service for indigenous people, over the age of 18, who are homeless or at risk of becoming homeless in the Northern Rivers Region. Helping Hands can provide you and your family support for up to 12 months to work on the issues that have made it hard to find or stay in your home.

**Northern Rivers Community Gateway**  
76 Carrington St 02 6621 7397

#### Bundjalung Tribal Society

Provides rental accommodation for identified Aboriginal and Torres Strait Islander families and singles, as well as student and employment accommodation for people who have had to move from another area to study or get a job.

**4/38 Carrington Street, Lismore**  
02 6621 6992

## HOUSING SUPPORT cont...

### Ngulingah Local Aboriginal Land Council (NLALC)

Ngulingah Local Aboriginal Land Council is a registered Aboriginal Housing Provider and is able to assist members of Ngulingah with their housing needs

53 Conway St, Lismore NSW 2480  
02 6621 5541

### Reconnect - Youth at Risk of Homelessness Services

Reconnect assists young people 12-18 (12-21 for recent arrivals to Australia) who are homeless or at risk of homelessness to stabilise their current living situation and improve engagement with their families.

Monika Obirek - Lismore/Casino  
0438 012 677 or 0417 026 585  
[www.socialfutures.org.au/programs/reconnect/](http://www.socialfutures.org.au/programs/reconnect/)

## TENANCY SUPPORT

### Tenants Advice and Advocacy Service

Provides free, independent information, advice, advocacy and referrals to tenants in the Northern Rivers of NSW, including caravan park residents. The service prioritises private tenants, residents facing termination, all social housing tenants, and tenants with complex needs.

16 Carrington St Lismore 2480  
1800 649 135 or 02 6621 1022

### Tenants NSW Online Advice

provides information and fact sheets to tenants about their rights, such as information on starting a tenancy, rent and bond issues, eviction, repairs and utilities, share houses and boarders, Aboriginal housing, and much more.

[www.tenants.org.au](http://www.tenants.org.au) 02 6621 1022

### Northern NSW Aboriginal Tenants Advice Service

This service help you if you are having problems with your landlord regarding: Evictions - Tenancy Agreements - Bond Claims - Repairs/Maintenance - Residential Tenancies Tribunal. Service includes - Tenancy Advice - by telephone or face to face, community awareness workshops and representing tenants (before the tribunal).

18-26 Victoria St. Grafton 2460  
1800 248 913 or 02 6643 4426  
[terryk@aboriginaltaap.com.au](mailto:terryk@aboriginaltaap.com.au)  
<http://nswats.com.au/nataas/>

