

Crisis Support Services

Local information and details for the Lismore



**This brochure provides an overview of local services and programs for crisis support.
Please contact organisations directly for further information.**

EMERGENCY FOOD AND CRISIS SUPPORT

The Winsome Hotel Lismore Soup Kitchen

The Winsome provides accommodation and daily meals. The Soup Kitchen provides hot lunches and deserts daily with sandwiches to take away from the Winsome Cafe in Bridge Street Lismore. It is open between 9am - 1pm for tea and coffee. Meals served daily from 11:30am. The service also provides breakfast Monday to Thursday at the Red Dove behind the Uniting Church at 7.00 am Keen Street Lismore.

11 Bridge St North Lismore 2480
02 6625 2430 0400 340 973

Lismore Food Pantry

Every Thursday morning at the Lismore Unting Church in Keen St. from 9.30am - 12.00pm the Food Pantry offers the opportunity for holders of current pension or concession cards to purchase a wide range of low cost food groceries and personal products.

80 Keen Street Lismore 2480
02 6621 5801

Anglican Parish Emergency Food Vouchers

Emergency Food Parcels are available from the Parish Pantry (19 Keen St Lismore) during office hours, Monday to Friday 9am -1pm. Call the number listed here to inquire regarding eligibility.

19 Keen St Lismore
02 6621 5801

Community Gateway Food Pantry

Provides Food Parcels that can be picked up from 9.30am to 3.30pm Wednesdays at the organisation. To be eligible, clients must present an income statement from Centrelink or a low income statement or payslip on the day of collection. Emergency service only.

76 Carrington Street Lismore 0266217397
reception@inci.org.au

The 5 Loaves Van

Offers free dinner Monday, Tuesday, Wednesday and Thursday from 6pm beside The Transit Centre (bus Stop) in Molesworth Street. 5 Loaves also offers lunch on Tuesdays' from 11:30am to 1pm at Southern Cross University (near the Indigenous Student Support Services Building), and offers dinner on Saturday in the Main Street of Nimbin from 5pm to 6:30pm.

The Transit Centre (bus Stop) Molesworth St Lismore
0425 231 642

St Vincent de Paul Crisis Support

Offers free dinner Monday, Tuesday, Wednesday and Thursday from 6pm beside The Transit Centre (bus Stop) in Molesworth Street. 5 Loaves also offers lunch on Tuesdays' from 11:30am to 1pm at Southern Cross University (near the Indigenous Student Support Services Building), and offers dinner on Saturday in the Main Street of Nimbin from 5pm to 6:30pm.

84 Magellan St Lismore 02 6621 5959
reception@vinnieslismore.org

EMERGENCY FOOD AND CRISIS SUPPORT cont...

Centrelink Crisis Payment

A one-off payment to help people who have experienced difficult or extreme circumstances including Domestic and Family Violence. Note: you have to submit your claim for Crisis Payment within 7 days after the event that led you to claim. Crisis Payment is a one off payment equal to a week's payment at your existing income support payment rate.

47 Conway Street Lismore 136 240

Centrelink Advance Payment

Individuals receiving a Centrelink benefit may apply for an Advance Payment via Centrelink's online self-service. If you haven't registered for the self-service, the Centrelink office can assist you to do so. A one off advance is an advance payment you can receive on any day of the year. You can choose how much you receive, as long as the amount is within the minimum and maximum amount you are eligible for.

47 Conway Street, Lismore 2480 136240

Emergency Housing Support

Connecting Home - Homeless Support Service

Provides crisis response through emergency short-term accommodation in collaboration with Housing NSW and the state-wide Link2Home Service. Call the number listed here to discuss your needs and find out more regarding eligibility.

Social Futures 16 Keen Street Lismore
firstresponse@connectinghome.com.au
1800048310 02 6620 1800

Crisis Helplines

Suicide Call Back Helpline

A 24-hour, nationwide service that provides telephone and online counselling to people 15 years and over who fit one of the following categories: People who are suicidal / People caring for someone who is suicidal / People bereaved by suicide.

1300 659 467
www.suicidecallbackservice.org.au

Domestic Violence HelpLine

If you or someone you know is experiencing domestic violence, you can ring the Domestic Violence Line for help on 1800 656 463. This is a statewide free-call number and is available 24 hours, seven days a week. The Domestic Violence Line provides telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced DV.

1800 656 463 admin@dvnsw.org.au

Lifeline

Lifeline is a national organisation providing all Australians experiencing a personal crisis with access to 24 hour crisis support and suicide prevention services. Lifeline is committed to empowering Australians to be suicide-safe through connection, compassion and hope. No one needs to face their problems alone. Call the number provided here.

131 114 www.lifeline.org.au

Standby Response Service

The StandBy Response Service stands by families, friends and associates in their bereavement through suicide, providing respect, understanding and support for the health and well-being of people bereaved by suicide. The StandBy Coordinator can: Talk with you over the phone; Sit with you, your family or friends; Help you decide what sort of help you would like for yourself, family or group

Social Futures 16 Keen Street
standby@socialfutures.org.au 0417 119 298

